Flatiron Clinical Pipe: Frequently Asked Questions

What is Flatiron Clinical Pipe?

Flatiron Clinical Pipe is an EHR-to-EDC connector that enables you to transfer a significant amount of trial data between systems in just a few clicks. Using Flatiron Clinical Pipe, your team can reduce redundant data entry and receive fewer queries. Flatiron Clinical Pipe integrates with leading EHRs and EDCs that you are already using, including Epic, Cerner, OncoEMR, Medidata Rave and Flatiron EDC+.

How much does it cost?

Flatiron Clinical Pipe is free to all sites. Sponsors pay for the mapping of their protocols to Flatiron Clinical Pipe on a per study basis.

How long does it take to set up?

A one-time integration for Flatiron Clinical Pipe takes about 20-25 hours of your IT resource to complete mapping and a brief 30-minute call with a member of your Research Team to validate usage on a test patient. After the one-time setup is complete, you may use the product on any Flatiron Clinical Pipe-enabled protocol. We understand that your site may not be able to devote those hours all at once, so our integration team can help you go live in as soon as one day or over several weeks.

How do I know if my study can use Flatiron Clinical Pipe?

Contact us at: **crsupport@flatiron.com**. If your study is not currently using Flatiron Clinical Pipe, we'd be happy to work with the sponsor to get the study activated so your team can take advantage of direct data transfer. Since sponsors pay for and coordinate the mapping of protocol data points, it's helpful for them to hear from you that Flatiron Clinical Pipe would benefit your site. Since each protocol must be mapped, sponsors must sign a contract with Flatiron upon their decision to move forward with Flatiron Clinical Pipe.

What data is able to be transferred from my EHR to my study specific EDC?

Medications, labs, vital signs, EKG, Karnofsky Score, and ECOG. Each study may have slightly different variations of data available for transfer as the study sponsor determines the final set of data that can be transferred for their trial.

Does Flatiron Clinical Pipe transfer images?

No, Flatiron Clinical Pipe is not able to transfer images today. However, we love learning what you wish could be transferred directly. If something else comes to mind, please reach out to **crsupport@flatiron.com** to let us know so we can share it with our product development team.

Who decides to use Flatiron Clinical Pipe at my institution?

Several stakeholders may need to be involved in assessing the feasibility for your site. Research and IT are two key stakeholders that can help your site assess Flatiron Clinical Pipe and we're happy to schedule a call to answer any questions, by reaching out to **crsupport@flatiron.com**.

What security procedures do you have in place to protect my patient data?

Flatiron provides strict security, process and admin controls to meet SOC-2 and HITRUST CSF requirements (including certification against all 5 Trust Services Criteria) and align with HIPAA, GDPR and 21 CFR 11 regulations. All data is encrypted both in transit and at rest.